

on the WaterFront



Summer 2022

CUSTOMER SUCCESS STORY

On a spring day, a Water Use Efficiency Specialist with Marin Water visited a customer's home. The homeowner had just received a letter regarding a spike in water use the previous month, and he wasn't sure what to do.

In just an hour, our specialist found the customer's irrigation program was running much longer than necessary and the system had developed a large leak near the driveway. Indoors, high-flow showerheads and faucets were also identified as ways to lower water use. The result: Thousands of gallons of water saved every year, a reduced monthly bill and one happy customer.

This homeowner's story is fairly typical. As part of Marin Water's Conservation Assistance Program, our specialists regularly audit water use for a half-dozen customers each week. On average, they find

thousands of gallons per year in savings.

"There's always something," said Gregory Plumb, a Water Use Efficiency Specialist with Marin Water.

The customers who contact us clearly want to reduce their water waste, but sometimes they need just a little extra help from our experts to get there.

But it doesn't always take a call to our specialists to find ways to be more water wise. Marin Water advises all customers to take the time to audit your own irrigation systems; a simple visual inspection while the system is running can help discover leaks, and following our Weekly Watering Schedule can ensure watering times match current weather conditions and plant needs. For more information about Marin Water's Conservation Assistance Program, go to marinwater.org/CAP.

Marin Water's Conservation Assistance Program also extends to businesses. Our water efficiency experts are ready to work with district business owners to tailor water-wise solutions to any given situation. Sign up for a site visit today to get access to the following:

- Guidance on reading your meter and how to check for leaks
- An evaluation of fixtures, appliances, and water-use patterns
- A review of your irrigation scheduling
- Information about water-efficiency technologies that may be appropriate for your business

To sign up, or for more information about the Conservation Assistance Program for businesses, go to marinwater.org/for-businesses.

CUSTOMER COVID-19 RELIEF PROGRAM CONTINUES

As our region continues its march toward recovery from the impacts of the coronavirus pandemic, Marin Water is pleased to direct customers to the Low-income Household Water Assistance Program, a federal program offered through Community Action Marin. In the wake of economic upheaval caused by COVID-19, the Marin-based nonprofit can help

qualifying customers secure up to \$2,000 toward their water bills, including charges that are rolled into rental payments. To qualify, residents must complete an application, provide proof of identification and submit documentation related to need. For more information, or to apply, go to camarin.org/water.

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Your opinion counts for watershed recreation

Marin Water is digging in to develop a Watershed Recreation Management Plan, and in the process, we've built a robust community engagement plan because we want to hear from you. Through our transparent public engagement process involving your input, Marin Water will identify strategies for balancing the goals of various watershed visitors with protection of our watershed's unique biodiversity, habitat, and water quality. Mark your calendars for an upcoming community input workshop and exciting watershed site visits scheduled over the next several months to take part in this robust planning process. For event dates and more information, go to marinwater.org/watershedrecplan.

Free water efficiency on tap

Looking for an easy, pain-free way to make a difference in your home's water use? Marin Water offers a plethora of water-efficient fixtures and tools available at our office. Drop by 220 Nellen Ave. from 8 a.m. to 4:15 p.m., Monday through Friday, to pick up your free supplies! In our Corte Madera office lobby, we've got faucet aerators, replacement showerheads and shower timers, and even leak detection dye tablets. We hope to see you soon!

Mark your calendars: Water webinars offer learning opportunities

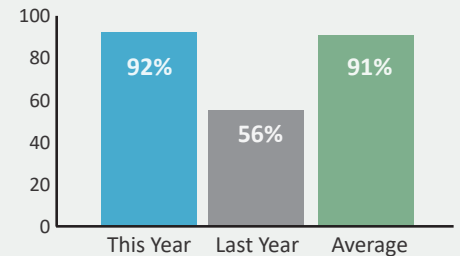
Webinars and water just go together. That's why we're offering a slate of online learning opportunities for our customers in the months to come. Want to learn more about gray water, dig into native plants or immerse yourself in the world of wildlife habitat corridors? We've got a webinar for that. Go to marinwater.org/EventsandWebinars to sign up today.

About Our Water Supply

75% of the District's water supply comes from local reservoirs located on Mt. Tamalpais and in west Marin. Here's a look at storage, usage, and rainfall data:

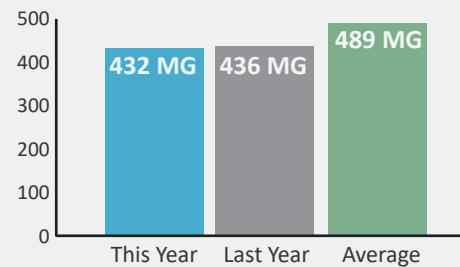
Reservoir Storage

% of total storage capacity as of 3/15/22



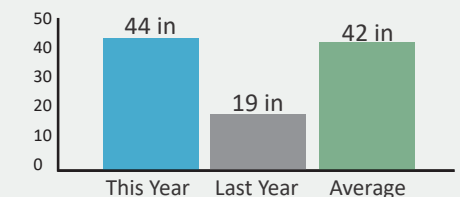
Water Usage

Total February water usage (MG = millions of gallons)



Rainfall Information

Total inches of rainfall, 10/01/21 to 3/17/22



Find more data at marinwater.org/water-watch.

OUR MISSION

Our mission is to manage our natural resources in a sustainable manner and to provide our customers with reliable, high-quality water at a reasonable price.

Board of Directors
Larry Bragman
Jack Gibson
Cynthia Koehler
Larry Russell
Monty Schmitt

General Manager
Ben Horenstein

Board of Directors meetings are on the first and third Tuesdays of the month at 7:00 p.m. Learn more at marinwater.org.

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